

Hertsmere Locality Commissioning Committee update HVCCG Board 4 June 2015

Locality Delivery Plan: The locality delivery plan is progressing within tolerance apart from the following areas which are showing as red on the plan.

Item on plan	Action to be taken
Liaise with schools regarding using practices rather than A&E	Children's lead attended the Locality Committee on 15 April 2015 and confirmed that a key priority is A&E attendances. A query was raised with her about work with schools as not solely a Hertsmere issue.
Work with the communications team to include this as part of the refresh of the Lets Use it Right Campaign.	A new Lets Use it Right campaign is planned during the year. A range of information will be developed to align with the launch of the campaign – to keep under review
Communicate to patients about how to access range of appointments through practice leaflets, screens, notices	See above
Dementia diagnosis – concern about provider's reluctance to diagnose. Poor diagnosis rates showing for some practices	This has been raised with providers. However, NICE have now published revised guidance on the diagnosis of dementia and GPs <i>can</i> now diagnose dementia without referring to EMDASS and without a CT scan as long as the evidence is clear-cut. To keep under review
Hip fracture rates – proactive work	Falls pathway being rolled out.
Implement the healthy weight strategy	This has been included in the local prioritisation framework - appointment of practice champions to take place over the next month.

Increasing Primary Care Capacity: The locality implemented a project to increase GP and nurse appointments across the nine participating practices, between November and March 2015. A final report has been produced which includes staff satisfaction surveys and patient feedback from nearly 300 patients. Feedback suggests that the outputs of the scheme are popular with patients and staff. The report was considered by the Locality Board and the locality has decided to repeat the project across Hertsmere for 2015/16.

At the Locality Committee on 15 April Parkfield Medical Centre gave a presentation of their experiences of implementing Dr First – a new way of managing demand in general practice. Some of the funding for the above project had been used to partially fund the re-design. It has greatly enhanced access and is very popular with patients and staff.

Premises: Further meetings are scheduled to progress the possible new building.

Your Care, Your Future: A locality event was held on 13 May 2015 attended by practices, patient representatives and other stakeholder groups to look at the work undertaken so far on the strategic review programme, and to identify the best way to engage localities in shaping the future.

Practice visits: The first of our new look practice visits took place on 6 May 2015 at Little Bushey surgery. One practice will have a visit per month, using data from a range of sources to identify areas of good practices and where additional support might be required.