

Your Care, Your Future: Summary report

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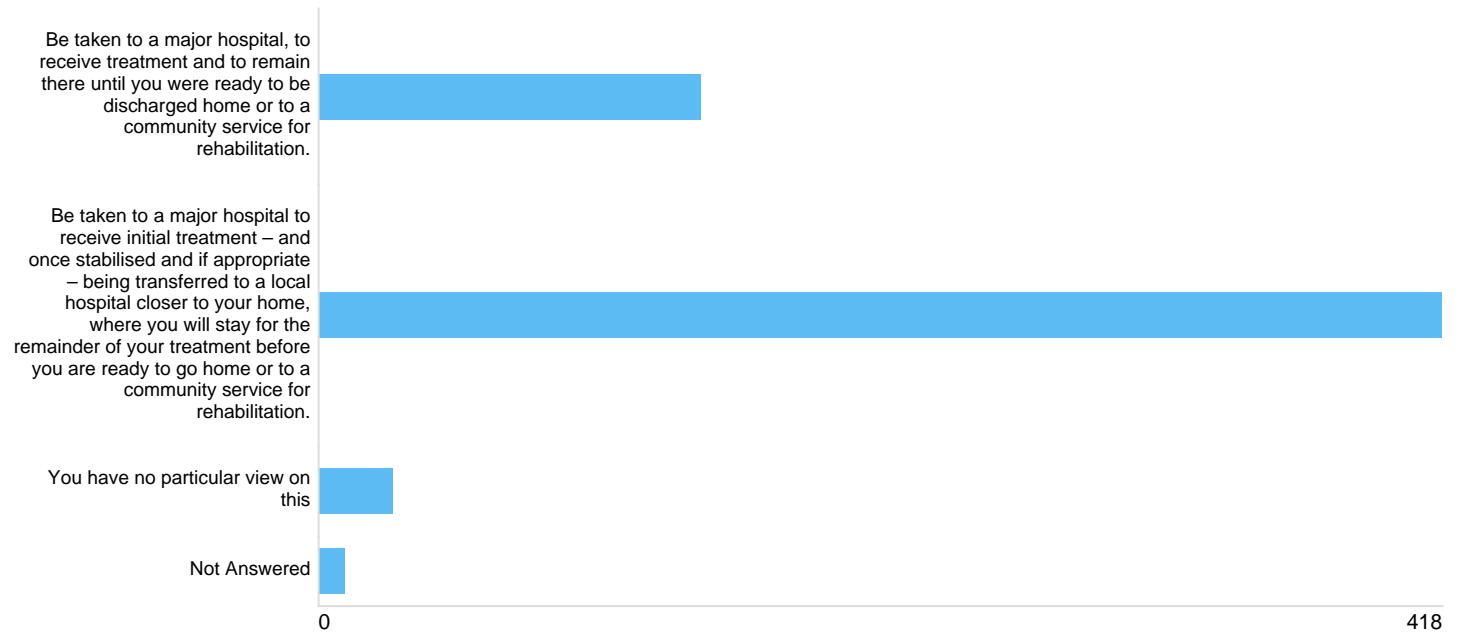
The consultation ran from 12/08/2016 to 21/09/2016.

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Question 1: If you needed emergency or specialist hospital care would you prefer to:

Q.1 If you needed emergency or specialist hospital care would you prefer to?



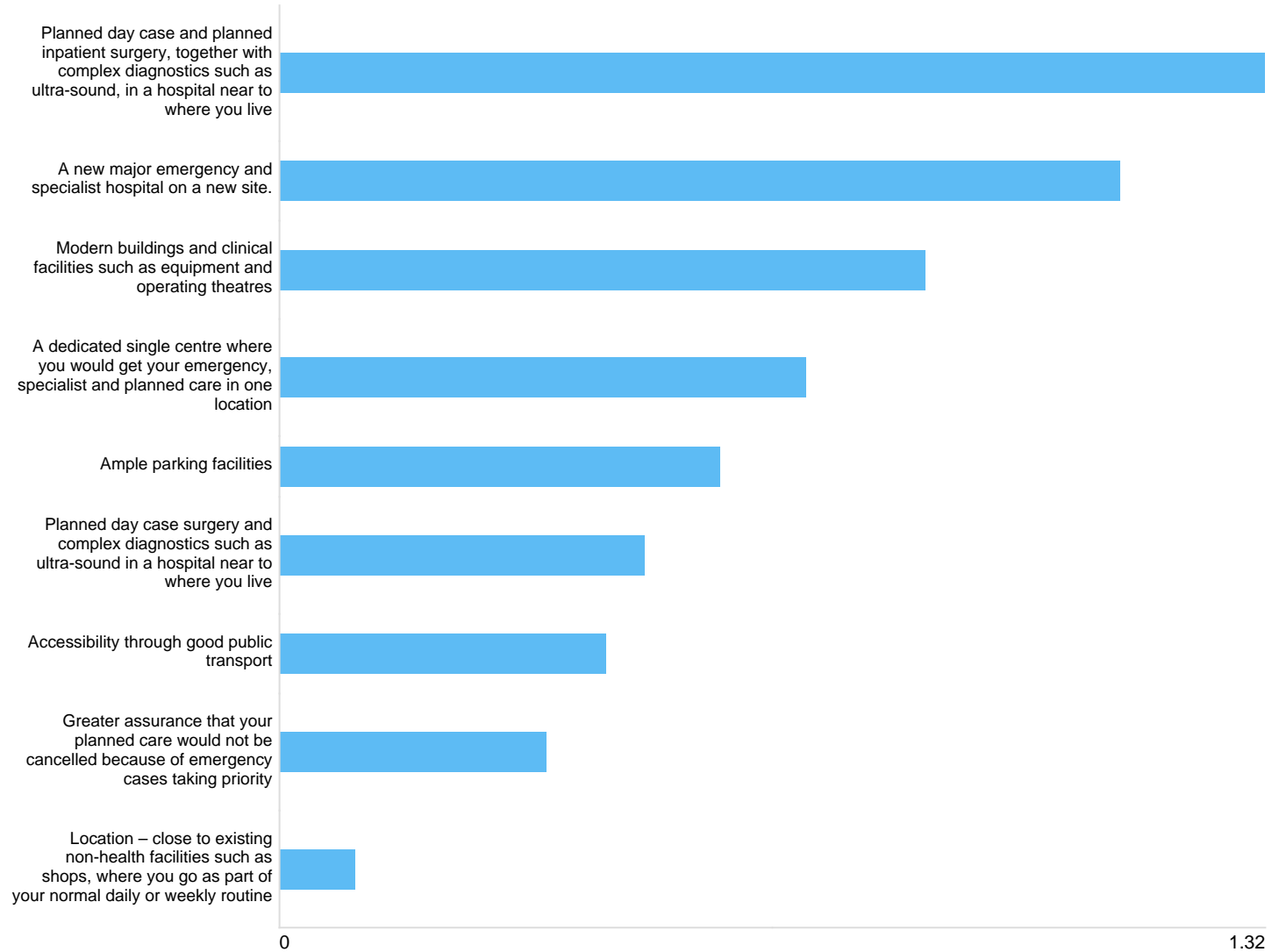
Option	Total	Percent
Be taken to a major hospital, to receive treatment and to remain there until you were ready to be discharged home or to a community service for rehabilitation.	142	23.83%
Be taken to a major hospital to receive initial treatment – and once stabilised and if appropriate – being transferred to a local hospital closer to your home, where you will stay for the remainder of your treatment before you are ready to go home or to a community service for rehabilitation.	418	70.13%
You have no particular view on this	27	4.53%
Not Answered	9	1.51%

Please leave any comments that support your answer

There were **227** responses to this part of the question.

Question 2: Assuming that the best possible clinical care is the top of everyone’s list of priorities when it comes to their health, and that there would be sufficient funding, which of the following would be your priorities for a hospital?

Ranking of 'Q.2'



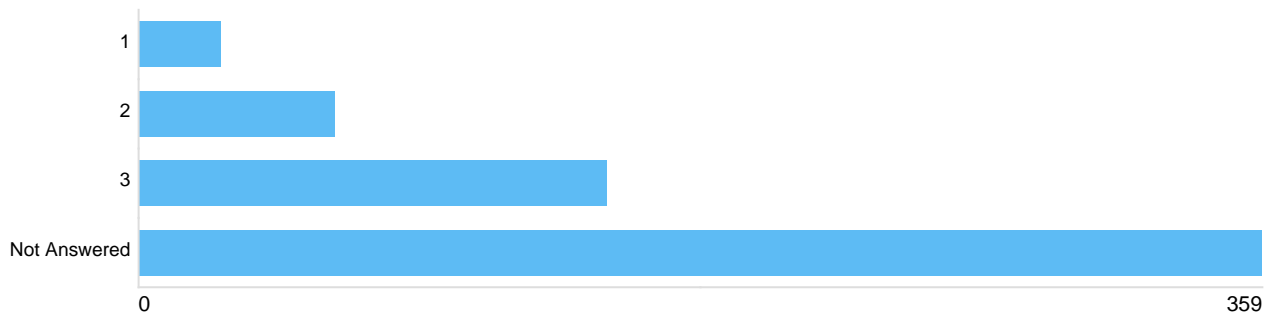
Item	Ranking
Planned day case and planned inpatient surgery, together with complex diagnostics such as ultra-sound, in a hospital near to where you live	1.32
A new major emergency and specialist hospital on a new site.	1.12
Modern buildings and clinical facilities such as equipment and operating theatres	0.86
A dedicated single centre where you would get your emergency, specialist and planned care in one location	0.70
Ample parking facilities	0.59
Planned day case surgery and complex diagnostics such as ultra-sound in a hospital near to where you live	0.49
Accessibility through good public transport	0.43
Greater assurance that your planned care would not be cancelled because of emergency cases taking priority	0.36
Location – close to existing non-health facilities such as shops, where you go as part of your normal daily or weekly routine	0.10

Q.2 - Accessibility through good public transport



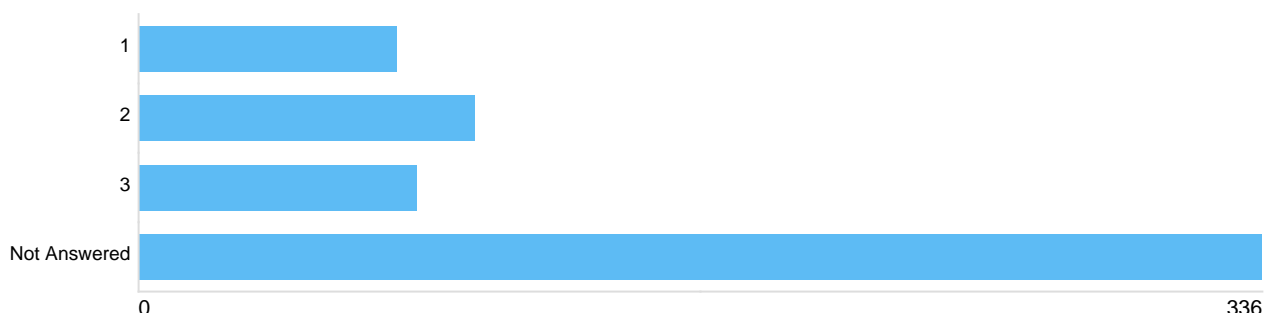
Option	Total	Percent
1	32	5.37%
2	45	7.55%
3	73	12.25%
Not Answered	446	74.83%

Q.2 - Ample parking facilities



Option	Total	Percent
1	26	4.36%
2	62	10.40%
3	149	25.00%
Not Answered	359	60.23%

Q.2 - Modern buildings and clinical facilities such as equipment and operating theatres



Option	Total	Percent
1	77	12.92%
2	100	16.78%
3	83	13.93%
Not Answered	336	56.38%

Q.2 - A dedicated single centre where you would get your emergency, specialist and planned care in one location



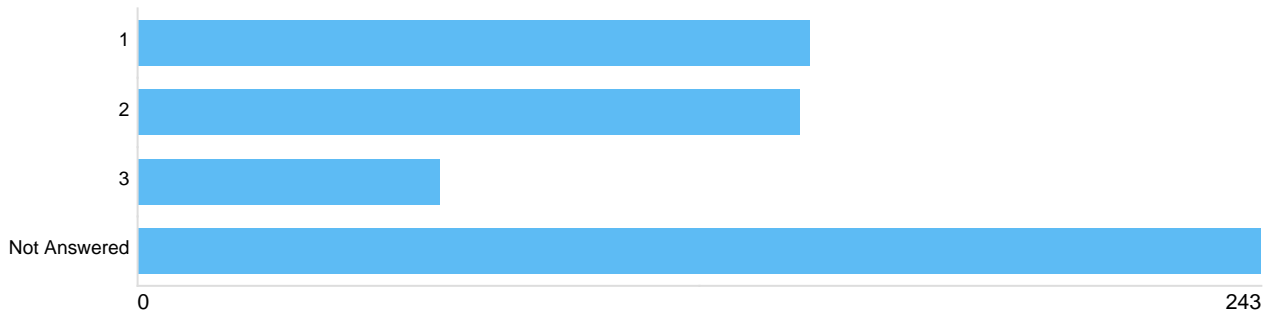
Option	Total	Percent
1	66	11.07%
2	84	14.09%
3	53	8.89%
Not Answered	393	65.94%

Q.2 - Planned day case surgery and complex diagnostics such as ultra-sound in a hospital near to where you live



Option	Total	Percent
1	40	6.71%
2	62	10.40%
3	46	7.72%
Not Answered	448	75.17%

Q.2 - Planned day case and planned inpatient surgery, together with complex diagnostics such as ultra-sound, in a hospital near to where you live



Option	Total	Percent
1	145	24.33%
2	143	23.99%
3	65	10.91%
Not Answered	243	40.77%

Q.2 - Greater assurance that your planned care would not be cancelled because of emergency cases taking priority



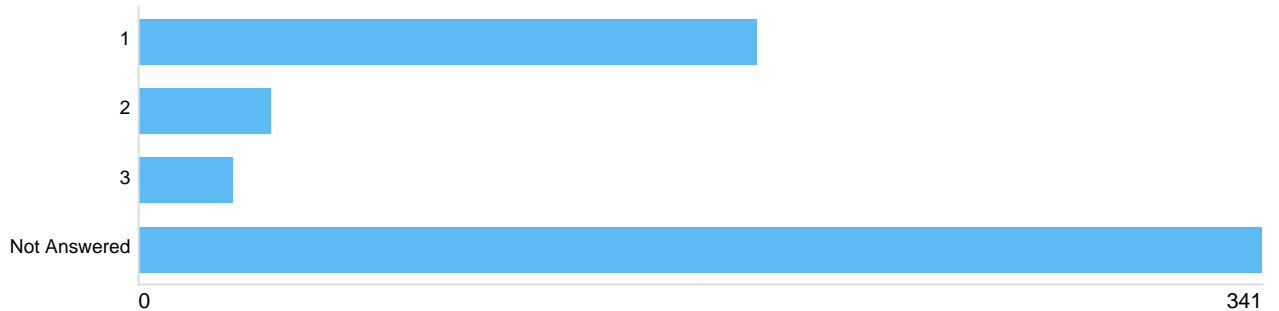
Option	Total	Percent
1	13	2.18%
2	46	7.72%
3	81	13.59%
Not Answered	456	76.51%

Q.2 - Location – close to existing non-health facilities such as shops, where you go as part of your normal daily or weekly routine



Option	Total	Percent
1	8	1.34%
2	11	1.85%
3	13	2.18%
Not Answered	564	94.63%

Q.2 - A new major emergency and specialist hospital on a new site.



Option	Total	Percent
1	187	31.38%
2	40	6.71%
3	28	4.70%
Not Answered	341	57.21%

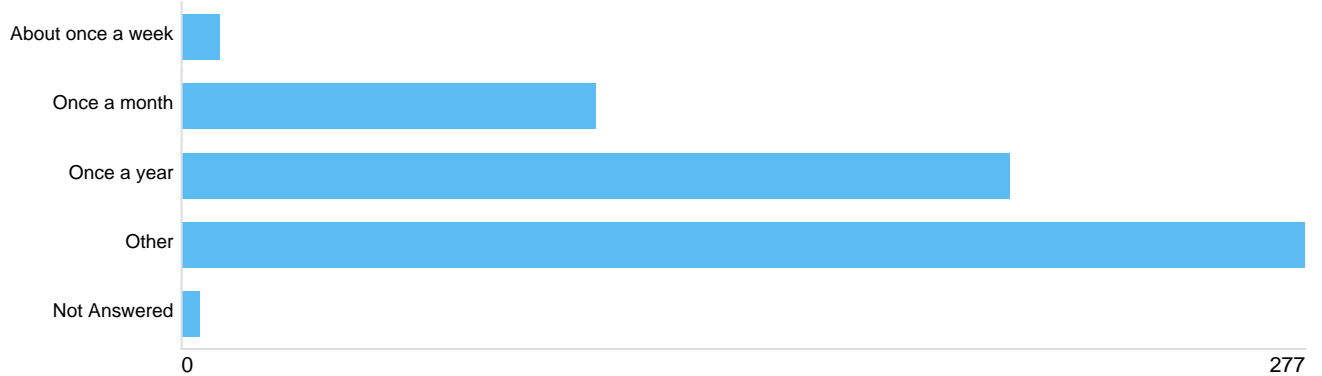
Question 3: Are there any other changes that you think should be made to hospital services in West Herts?

Q.4 Are there any other changes that you think should be made to hospital services in West Herts?

There were **377** responses to this part of the question.

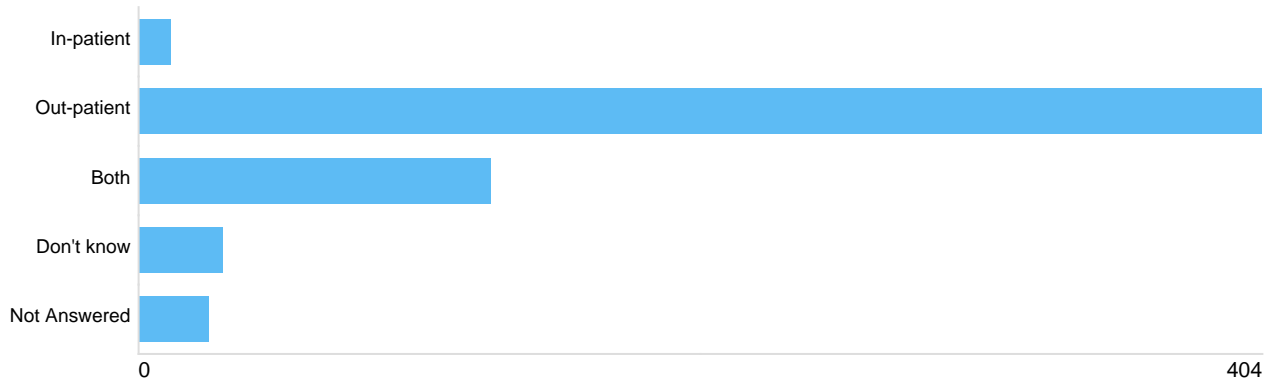
Question 4: How often do you attend a West Herts hospital (Watford, Hemel Hempstead, St Albans)?

Q.4 How often do you attend?



Option	Total	Percent
About once a week	9	1.51%
Once a month	102	17.11%
Once a year	204	34.23%
Other	277	46.48%
Not Answered	4	0.67%

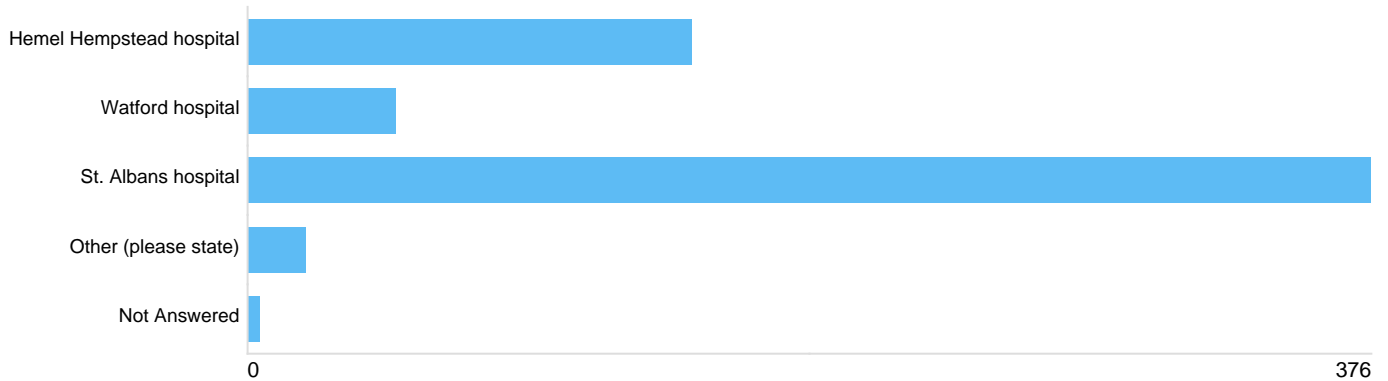
Q.4 part 2 in or outpatient?



Option	Total	Percent
In-patient	11	1.85%
Out-patient	404	67.79%
Both	126	21.14%
Don't know	30	5.03%
Not Answered	25	4.19%

Question 5: Which is the nearest West Herts hospital to where you live?

Q5 Which hospital?



Option	Total	Percent
Hemel Hempstead hospital	148	24.83%
Watford hospital	49	8.22%
St. Albans hospital	376	63.09%
Other (please state)	19	3.19%
Not Answered	4	0.67%

'Other' text box

There were **28** responses to this part of the question.

Question 6: Please provide the following information:

Q6: Your name:

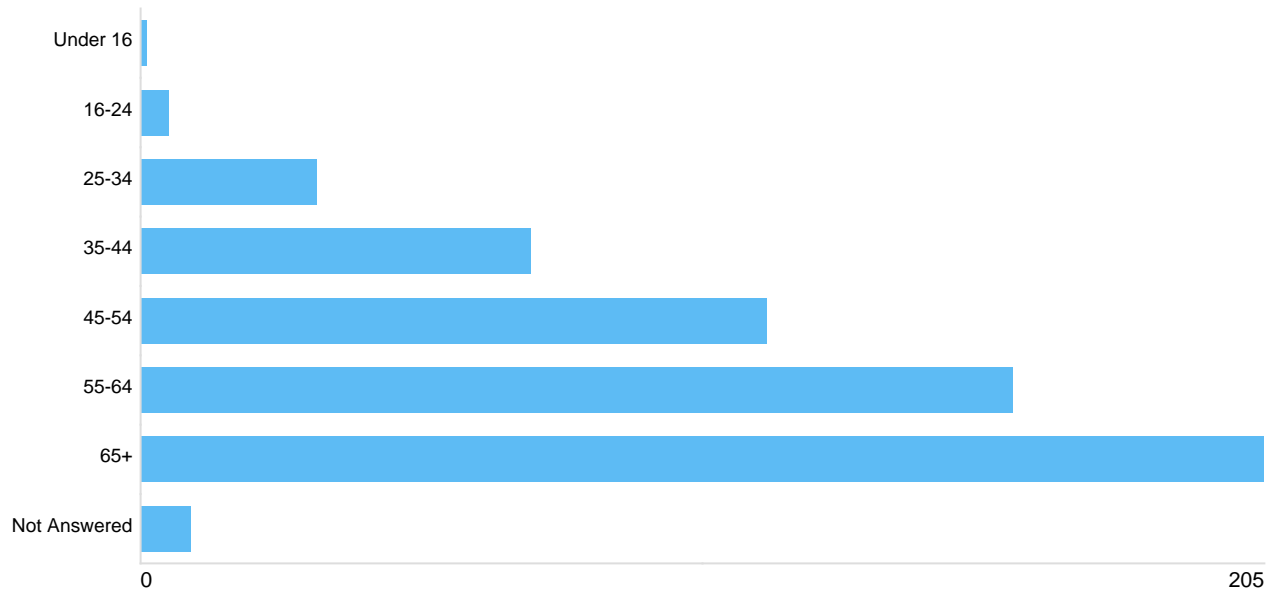
There were **544** responses to this part of the question.

Your e-mail address (if applicable):

There were **452** responses to this part of the question.

Question 7: What is your age group?

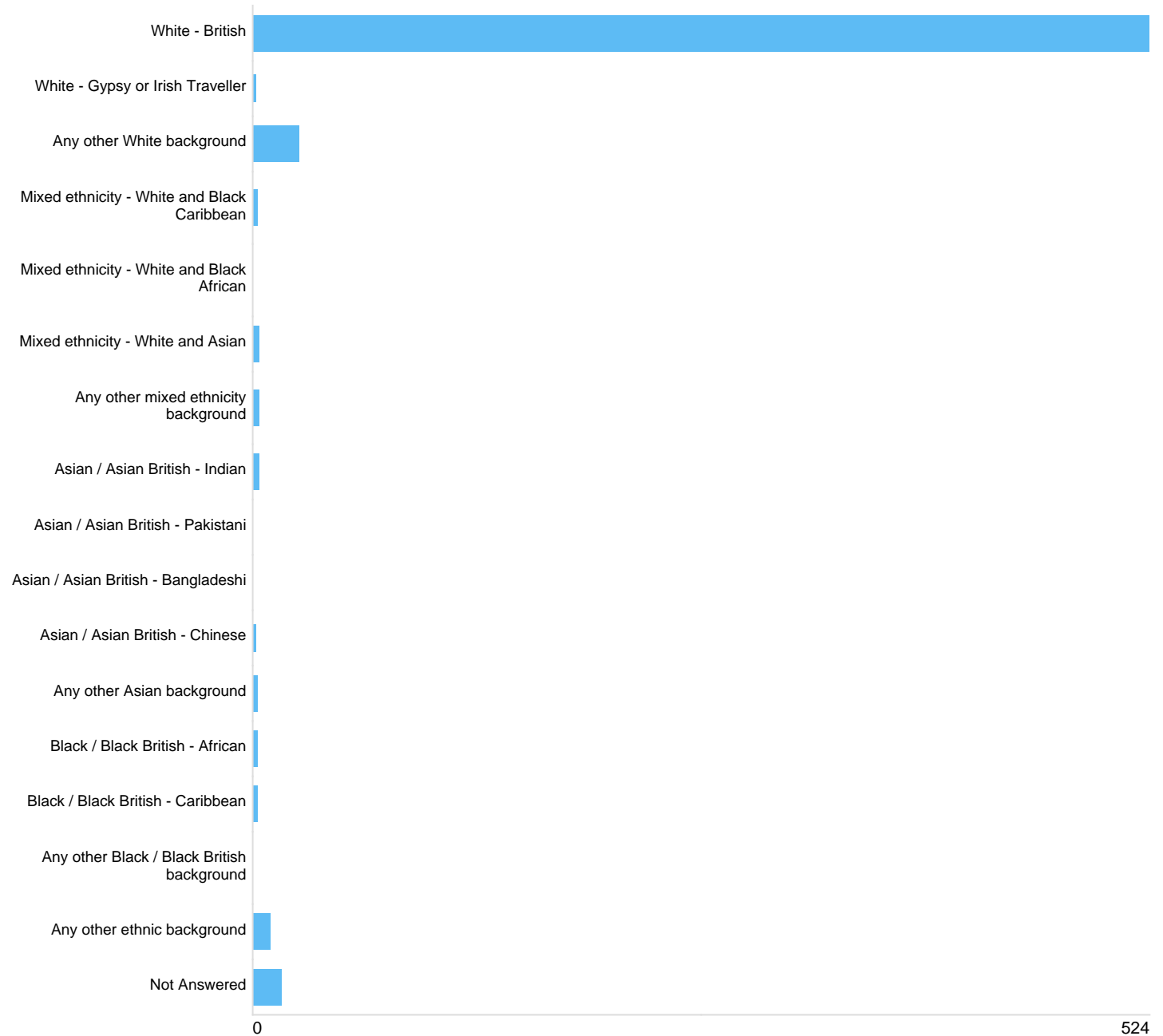
Q7. Age?



Option	Total	Percent
Under 16	1	0.17%
16-24	5	0.84%
25-34	32	5.37%
35-44	71	11.91%
45-54	114	19.13%
55-64	159	26.68%
65+	205	34.40%
Not Answered	9	1.51%

Question 8: What is your ethnic group?

Q. 8 What is your ethnicity?



Option	Total	Percent
White - British	524	87.92%
White - Gypsy or Irish Traveller	1	0.17%
Any other White background	27	4.53%
Mixed ethnicity - White and Black Caribbean	2	0.34%
Mixed ethnicity - White and Black African	0	0%
Mixed ethnicity - White and Asian	3	0.50%
Any other mixed ethnicity background	3	0.50%
Asian / Asian British - Indian	3	0.50%
Asian / Asian British - Pakistani	0	0%
Asian / Asian British - Bangladeshi	0	0%
Asian / Asian British - Chinese	1	0.17%
Any other Asian background	2	0.34%
Black / Black British - African	2	0.34%
Black / Black British - Caribbean	2	0.34%
Any other Black / Black British background	0	0%
Any other ethnic background	10	1.68%
Not Answered	16	2.68%

If you selected 'other' please state:

There were **52** responses to this part of the question.

Question 9: Do you consider yourself to have a disability?

Q.9 Disability?



Option	Total	Percent
Yes	94	15.77%
No	477	80.03%
Prefer not to say	16	2.68%
Not Answered	9	1.51%

Question 10: Please give the first part of your postcode e.g. WD18

Postcode

There were **587** responses to this part of the question.

Question 11: Please answer this question if you are responding on behalf of an organisation.

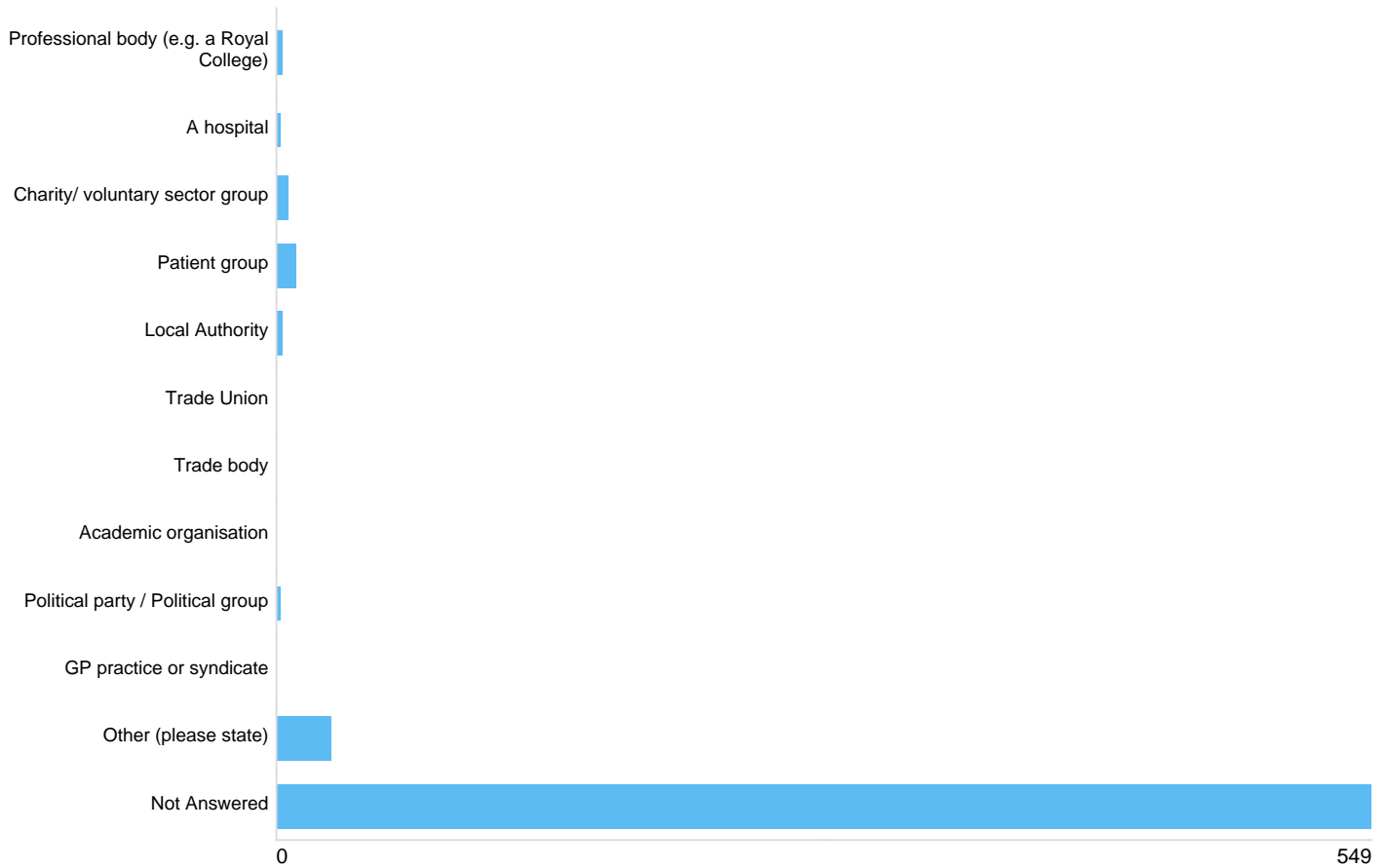
Q.11 Job position:

There were **31** responses to this part of the question.

Q.11 Org name and address

There were **40** responses to this part of the question.

Q.10 org type



Option	Total	Percent
Professional body (e.g. a Royal College)	2	0.34%
A hospital	1	0.17%
Charity/ voluntary sector group	5	0.84%
Patient group	9	1.51%
Local Authority	2	0.34%
Trade Union	0	0%
Trade body	0	0%
Academic organisation	0	0%
Political party / Political group	1	0.17%
GP practice or syndicate	0	0%
Other (please state)	27	4.53%
Not Answered	549	92.11%

Q.11 - other org

There were **28** responses to this part of the question.