

Purple Star Strategy



Health and Community Services

Produced by The Purple Star Strategy Team

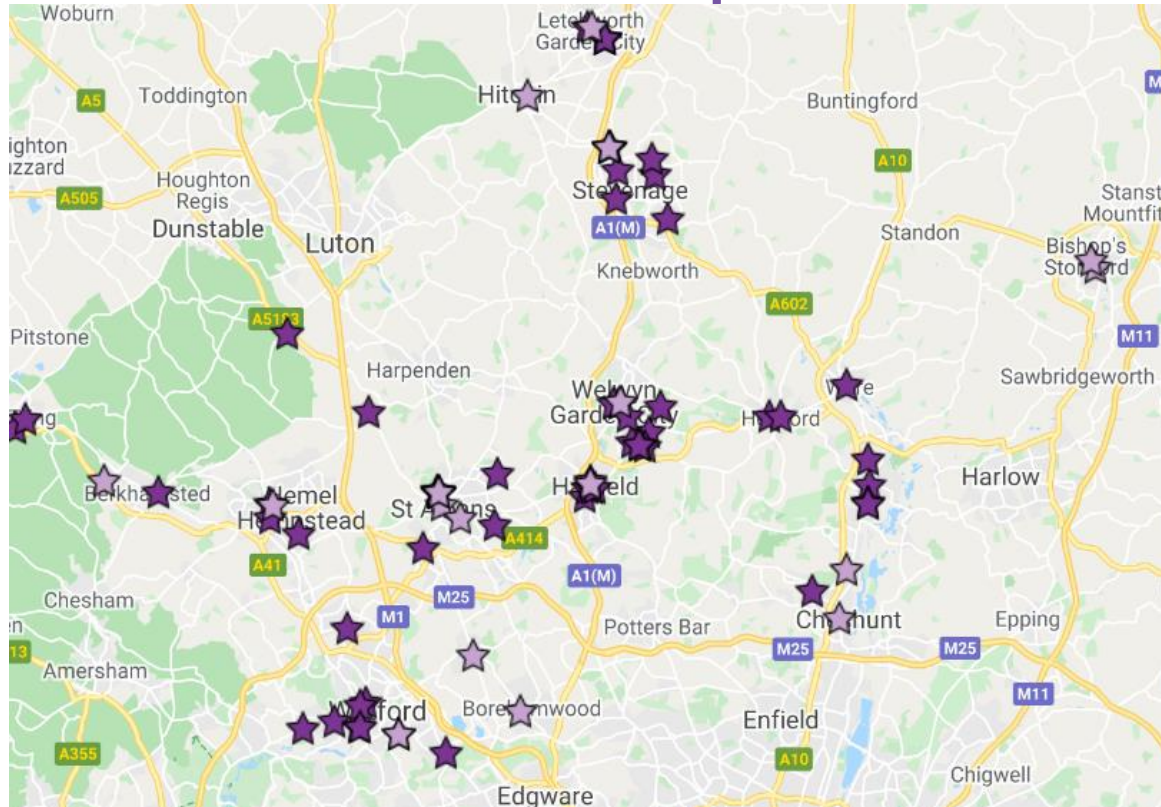


What is the Purple Star Strategy?



- **Registered trade mark**
- **Equitable health care service for people with a learning disability** - making necessary reasonable adjustments on an individual basis
- **Known to people with learning disabilities** - they know they will receive good care where they see the star.

Who has the Purple Star?



- 25 GP Services Across Herts - Accredited
- 18 GP Services - Working Towards Accreditation
 - 21 GP Services - Engaged with
- In total reached 64 GP services out of 110

The Purple Star Accredited Services:

Dacorum

- Rothschild House Surgery- Tring
- Manor Street Surgery- Berkhamsted
- Markyate Surgery- St Albans
- The New Surgery- Tring
- Bennetts End Surgery- Hemel Hempstead

Hertsmere:

- Manor View Practice- Bushey
- Schopwick Surgery - Borehamwood/Bushey

St. Albans:

- Midway Surgery- St Albans
- Redbourn Health Centre- St Albans
- The Lodge & Highfield Surgery- St Albans
- Harvey Group Practice- St Albans

Watford:

- New Road Surgery- Rickmansworth-
- Sheepcott Medical Centre-Watford- Bridgewater (Park End) Surgery -Watford
- Suthergrey House Medical Centre - Watford

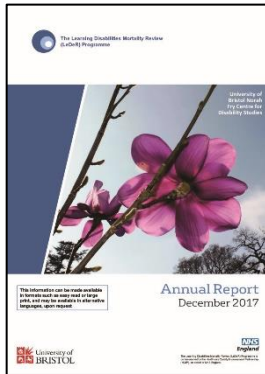
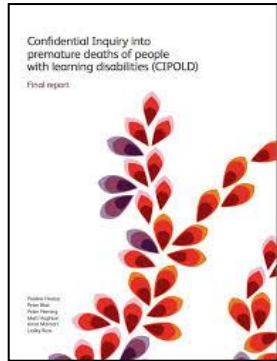
Drivers for the Purple Star Strategy

(LeDeR) - Learning Disability Mortality Review (2017)
People with Learning Disabilities are dying considerably younger than the general population.

PWLD are dying on average **26 years younger**
(23 years for Men, 29 years for Women)

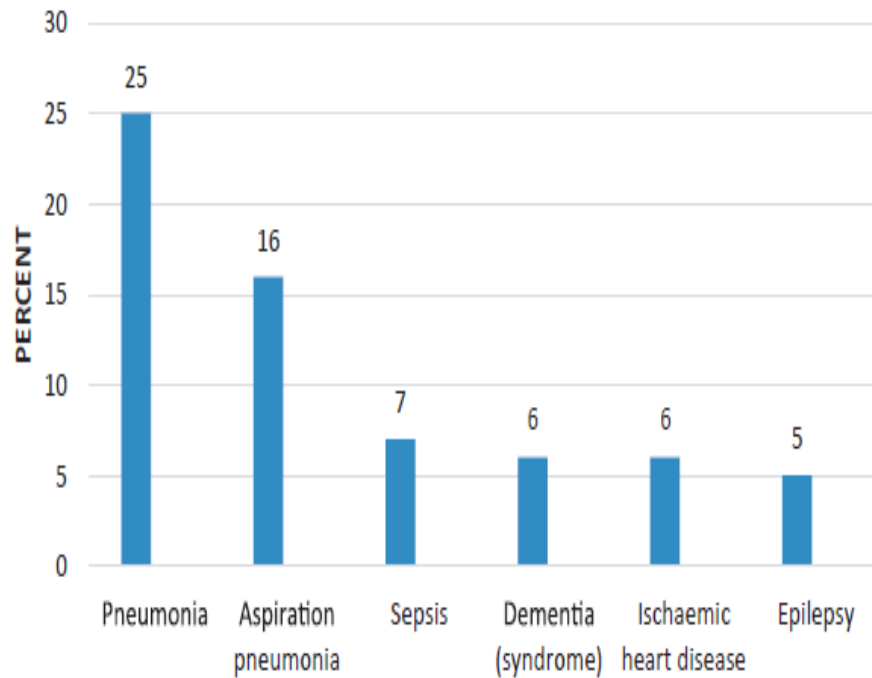
(CIPOLD) 48% deaths deemed avoidable (24% rest of population)

MENCAP'S Death by Indifference (2007) & 74 deaths and Counting (2012)



Causes of death in PWLD

Figure 13: The six most common conditions mentioned on Part I of the MCCD³⁷ of people with learning disabilities for whom a verified ICD-10 code has been provided



LeDeR Learning Disability Mortality Review (2017)

Highlighted the following common causes of death:

- Pneumonia
- Sepsis
- Dementia
- Heart Disease
- Epilepsy
- Cancer
- Constipation

The 15 Criteria For Purple Star Accreditation for Hertfordshire GP Practices

Learning Disability Champion Do you have a Learning Disability Champion in your practice? Do they interlink with the Carers Champion to ensure a holistic care approach is achieved and issues are identified early which may impact the health and wellbeing of the other?

Reasonable Adjustments / TEACH Do all your staff from admin support to GP's know about the legal requirement for reasonable adjustments and the impact they can have on health outcomes? We use the acronym TEACH to help embed this in everyone's everyday practice.

Purple Folder Do you use and promote the use of the Purple Folder? Are all your staff aware of it and record in the yellow pages?

Accessible Environment How accessible is your environment for people with learning disabilities? Do you have quiet waiting areas for people who are anxious in busy, noisy places? We have an Expert by Experience in the team who can help you see things from the view of someone with a learning disability. Do you have easy read information available? We also have detailed webpages that you can signpost patients and carers to which has a wide range of easy read health information.

Training Have staff received training on meeting the health needs of people with Learning Disabilities? The Purple Star Team can provide this to for the whole staff team so they can understand the barriers that people with learning disabilities face and how to overcome them.

GP Link Nurse Do you utilise your GP Learning Disability Link Nurse? Are referrals made to the Community Learning Disability Nursing Service? We will help you to have better partnership working.

Annual Health Checks What percent of your Learning Disability patients received the full annual health check? The CCG target is at least 70%. Do you use the approved template that generates a health check action plan? Good annual health checks reduce the risk of delayed diagnostics. We can help improve you annual health checks quality and quantity. What is your cancer screening uptake like for your LD Patients? Improving uptake for this hard to reach group is a STP target. We can support you in developing systems for

- . **Flu Vaccines** All people on your learning disability patient list are entitled to the free flu vaccine [via nasal spray if they refuse injections] What percent have received this? [CCG target is at least 60%] We can help support your service to develop systems to improve uptake.
- . **Learning Disability Register** Keep Learning Patient List updated – It is believed that between 1%-1.5% of patients have a learning disability? What percent of your full patient list are flagged as having a learning disability? What can we do to help you to increase this by 10% per year? [CCG's target for increasing identification]
- . **AIS** Do you flag the preferred methods of communication for all your learning disability patients? Is this shared when referring on to other services or health professionals?
- . **Safeguarding** Do all staff understand their role in identify possible indicators that someone with a learning disability may be at risk and know who to report even low level concerns to?
- . **Mental Capacity** Do all staff know how to weigh up a persons capacity to consent and the importance of evidencing clinical best interest decisions to NOT carry out investigations/ physical examinations/ screening etc in everyday consultations?
- . **LeDeR** Do all staff know about the need to report all deaths of people on the LD patient list to the LeDeR mortality review programme? Do they know that they need to provide information as every death will be reviewed? The outcomes of this National review form the basis of learning for local changes which we will help you to embed in practice.
- . **STOMP-LD** The Stopping of the Over medicating of psychotropic medications in people with Learning Disabilities is a National programme. We can help by supporting a review of all your LD patients and carrying out a comprehensive risk assessment before reductions are considered.
- . **Learning Disability Feedback** Do you gather feedback from your patients with learning disabilities and their carers about the quality of care they receive? Does the PPG have Carer and LD patient representation? We can help work with your PPG to improve representation of this group and support with easy read compliments and complaints procedures.

Under the Equality Act 2010, every health provider has a duty to make reasonable adjustments to bridge the health inequalities.

T - Time

E - Environment

A - Attitude

C - Communication

H - Help



Purple Star Strategy Application Form

Name and address of Service/Department	
Date of Application	
Name of Contact Person	
Contact Number	
Email address	
Name of Service Manager	
Contact Number	

1. How often are people with a **learning disability** referred to/or use your service?
2. How many staff do you have in your team?
3. Why are you applying for the **Purple Star Award**?
4. Do you have any specific worries about your service delivery to people with a **learning disability**?
5. What was your score from the 12 questions in the 'Are you reaching for the Stars' exercise?

☆ 7 or more

☆ 4 - 7

☆ less than 4

Learning Disability PPG Engagement

Think about these key areas:

1. Do you engage people with learning disabilities or their carers in your PPG ?
2. How do you hear about the issues or concerns of the learning disability population that you represent ?
3. If you don't have engagement from people with learning disabilities or their carers, what steps are you taking to get better representation and voice from this group ?

If you would like any help and support then contact

PurpleStarStrategy@hertfordshire.gov.uk

Where to get help?

www.hertfordshire.gov.uk/ldprofessionals

www.hertfordshire.gov.uk/LDmyhealth

PurpleStarStrategy@hertfordshire.gov.uk

Purple Star Strategy Team	01438 844681
Adult Care Services	0300 123 4042
Herts Help	0300 123 4044
Health Liaison Team	01438 845372
Request a Purple Folder	01438 843848
Single Point of Access (HPFT)	0300 777 0707
LEDER	0117 3310686



Thank you for listening!



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