

## Further update for patients of West Herts Medical Centre

**5 October 2018**

Dear West Herts Medical Centre patient,

Over the last week the Clinical Commissioning Group has continued to work with GP practices to finalise alternative arrangements for meeting your health care needs when the contract for West Herts Medical Centre ends on 31 October.

These arrangements will be slightly different according to where you live. We are taking a different approach for Hemel Hempstead patients because the majority of West Herts Medical Centre patients who need to transfer to other practices live in this area.

If you live in Hemel Hempstead the CCG will write to you at your home address with a formal offer of a local practice that will take over your health care needs. The letter will explain what to do if you do not want to accept this offer. Although we had hoped to send letters to patients this week, finalising the details of the offer for all patients has taken some time and we will now write to patients from next week onwards.

If you live outside of Hemel Hempstead you will receive a letter posted to your home address early next week with information about what you need to do next to re-register with another practice.

We hope that this update is useful and once again would like to thank you for your patience during what we appreciate is an unsettling time.

As previously advised, you do not need to do anything further for the moment and you should maintain your registration with West Herts Medical Centre until you next hear from us.

If you would like to contact someone about this, please email [enquiries.hvccg@nhs.net](mailto:enquiries.hvccg@nhs.net) or contact Michelle Campbell, Deputy Assistant Director of Localities and General Practice Development on 01442 284041.

Regards

Lynn Dalton,  
**Director of Primary Care**