



For information and to share through your PPG and community networks



#### NHS long term plan

NHS England's long term plan has been published. You can read the whole plan, or a summary [here](#)

#### Serious Incident (SI) Panel –bringing the patient perspective

At Herts Valleys the Nursing & Quality team hold a Serious Incident (SI) Panel every week in order to quality assure all Serious Incident Investigations and we are hoping to secure a small group of patient representatives into this process to support discussions.

Serious Incidents in health care are adverse events, where the consequences to patients, families and carers, staff or organisations are so significant or the potential for learning is so great, that a heightened level of response is justified. Serious Incidents include acts or omissions in care that result in; unexpected or avoidable death, unexpected or avoidable injury resulting in serious harm - including those where the injury required treatment to prevent death or serious harm, abuse, Never Events, incidents that prevent (or threaten to prevent) an organisation's ability to continue to deliver an acceptable quality of healthcare services and incidents that cause widespread public concern resulting in a loss of confidence in healthcare services.



By providing an independent and objective view aimed at enhancing the patient experience, having a patient representative at our SI Panel to support our reviewing of reports will take patient partnership to a whole new level. We believe that having a patient voice present will make our reviews of SIs much richer and deeper by

challenging some of the discussions and decisions we make so that, in turn, our provider organisations continue to learn and improve.

The panels generally last 1-2 hours every week, which we understand is a big commitment, however if you would like to express an interest please contact [heather.aylward@nhs.net](mailto:heather.aylward@nhs.net) or [vmcneil@nhs.net](mailto:vmcneil@nhs.net) - once we have established interest we will be back in contact with 'induction session' details.

#### Patient representative to join Herts Valleys Primary Care Contracting Panel.

There is an opportunity for a patient to be part of our Primary Care Contracting Panel (PCCP). The main duties of the panel are to discuss:

- GP practice mergers
- Patient list closures
- Practice boundary changes
- Contract variations
- Procurements

- Branch Surgery Closures

The panel meets monthly in Hemel Hempstead between 10 and 12 – future dates are as follows:

**Future meeting dates are as follows:**

19 February 2019, 19 March 2019, 16 April 2019,  
21 May 2019, 18 June 2019, 23 July 2019  
20 August 2019, 17 September 2019, 22 October 2019  
19 November 2019, 17 December 2019

If you are interested in being involved – please respond to [heather.aylward@nhs.net](mailto:heather.aylward@nhs.net)

**PPI Development and PPG network sessions**

You are invited to our next joint Patient and Public Involvement (PPI) Development session and GP Practice Participation Group (PPG) network.



**Date:** Tuesday 26 February 2019  
**Time:** 10 – 2pm  
**Venue:** Stanborough Centre, St Albans Road, Watford  
**Parking:** On site  
**Catering:** Sandwich lunch provided, please advise of any dietary requirements  
**Access:** Please let us know if you need any assistance to take part in this meeting

The agenda is still being finalised but the topics are likely to be:

- Econsultations – discussing a shift from GP telephone consultations and appointments towards advice on line
- Updates on ear, nose and throat services, falls and ophthalmology
- NHS plan
- GP practice patient groups – an update

**Watford and Three Rivers PPG meeting**

We would like to invite you to a Watford and Three Rivers GP Patient Participation Group (PPG) meeting which will be an opportunity to share good practice, discuss how we can make PPGs the best they can be and identify opportunities for joint working. An agenda will be sent nearer the time but please put this date in your diary.

**Date:** Tuesday 12 March 2019  
**Time:** 9.45 Registration / refreshments  
10 – 12.30 meeting  
**Venue:** Stanborough Centre, St Albans Road, Watford, WD25 9JL  
**Parking:** On site  
**Access:** Please let me know of any support you need to take part in this meeting  
**Booking:** [heather.aylward@nhs.net](mailto:heather.aylward@nhs.net)

**Update on hospital sites** (a reminder as places are filling up fast)

An event to update residents on work to develop a refreshed plan for hospital sites in west Hertfordshire will take place on **29 January** at the Stanborough Centre in St Albans Road, Watford, WD25 9JL from 7pm to 9pm.

The event, organised by West Hertfordshire Hospitals Trust and Herts Valleys Clinical Commissioning Group (CCG), will share details of how the options for hospital development are shaping up and will explain the process for evaluating and shortlisting options.

Top executives from the Trust and the CCG will be joined by senior clinicians from both organisations. This follows feedback from previous meetings that patients wanted to hear from doctors and consultants about the developing plans. Attendees will get a chance to question speakers.

Further patient and public engagement is planned to take place during February prior to the evaluation of options.

To allow us to cater for everyone who wants to attend, please email [communications.hvccg@nhs.net](mailto:communications.hvccg@nhs.net) to book onto this event. Please state when booking if you have any particular accessibility needs.